

Return Policy and Procedure

Buyer Discretion

If you choose to place an order on this website, you agree to all policies and procedures surrounding the sale of your item. All listed items have full disclaimers, and although we do our best to ensure the accuracy of both descriptions and pictures, it is strongly encouraged that you verify the part number with the manufacturer prior to your purchase. In the event of an improper suggestion from the manufacturer, Performance Peddler and its staff are not responsible for any damages or repairs to your vehicle in any way. You will be subject to a 30% restocking fee for a return and a 15% restocking fee for an exchange.

Defective Items

If you have received a defective item, we will accept the defective item and exchange with another one as long as it is within 30 days of the original invoice. You will need to contact the Manufacturer to determine if the product is truly defective. Depending on the circumstance, we will either exchange the item, refund, or replace.

Non-Defective Returns

We will accept non-defective returns within 30 days of original invoice as long as the product is unused and in the condition it was originally shipped in. All returns that are due to the customer's error not Performance Peddler's error, will be subject to a 30% fee. This fee includes a restocking fee, shipping, and handling.

Warranty Items

If your item has a warranty through a manufacturer, please contact the manufacturer and have them help you determine if the problem falls under their warranty. Once you have determined that the item falls under their warranty policy, please take the contact's name and position, for you will need it for the warranty claim through us. We will handle all warranty claims that the manufacturer has determined to be valid.

Shipping Issues:

We try and ship same day as orders are placed and we ship by the address given to us in the order, whether it be the eBay listed address, paypal address, or the address specified from our website. If for some reason, you need to change the address, we will make every attempt to change it before it ships. However, if we have already shipped or are unable to change the address before it leaves, we are not responsible for any costs to return that item back to us. It is the customer's responsibility to ensure we get the correct address.

Follow these steps for a successful return:

Step 1: Properly check and package the item

All items that are to be returned must be in the same condition as it was sent. The item must be returned in the same condition as it was sent and all other material inside must also be included. The item must also be sent with the original packaging material unless otherwise advised by a representative of Performance Peddler. All items will be inspected upon arrival and checked for the integrity of the product and its contents. The following criteria will be followed in rejecting returns and refusing credit: Products what are improperly packaged. Products affixed with counterfeit labels or affixed with labels exhibiting tampering. Damage due to scratches, dents, dings, and other things that fall under the damage description

Step 2 : If a warranty return

Have the name of the Manufacturer contact who has agreed that your product falls under their warranty issue and a phone number and/or an extension.

Step 3: Call for a RMA number

All returns must be accompanied with this sheet with an RMA # that is provided by our customer service department. You must write this number down as well as the customer service representative from Performance Peddler. After 14 days of issuing an RMA number, the RMA number will become void and the package will be refused. Any return we receive without an RMA will be documented and returned.

Name _____ Address _____ City _____ State _____ Zip _____ Phone _____ Cell _____ Email _____ Order or Ebay ID _____ RMA # _____ Customer Rep. Name _____	Return Address: Performance Peddler ATTN: Return 5921 Middlebelt Rd Garden City MI 48135 Toll Free: 1-800-470-1443 Fax: 1-734-261-4133 customerservice@performancepeddler.com www.performancepeddler.com
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Please fill out the table below for all returns.

Quantity	Part #	Description of Item	Reason for Return	Price Paid

Warranty info:

Manufacturer Name: _____

Contact approving of warranty: _____

Contact phone # _____

